



**PILKINGTON**  
NSG Group Flat Glass Business

August 15, 2011

To Whom It May Concern:

**SUBJECT: CONFIRMATION LETTER**

Please feel free to use this letter to confirm that M/s. Rifai Glass Co. – Kuwait is an approved glass processor for Pilkington architectural glass products.

We, Pilkington North America, Inc. (PNA), confirm our full support for M/s. Rifai Glass Co., and confirm our commitment to give them all the technical support related to the PNA glass products to be delivered to them.

If there are any questions, please feel free to contact me at +1-910-277-2140.

Sincerely,

Jason Weiss  
Manager of Exports – Building Products  
Pilkington North America, Inc.

**Pilkington North America, Inc.**

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